



**BIG4
CALOUNDRA
WATERFRONT**

Hello, Bonjour, Hej, Ola, Ciao, G'day...

Office Number

07 5492 0000 | For emergencies call 07 5492 0088

Reception Hours

Mon - Sat 8am - 6pm
Sunday 8am - 5pm

Villa Check-in: 2pm

Site Check-in: 11am

Check-out: 10am (for all)

Welcome to BIG4 Caloundra, where we offer space and facilities to help you relax, recharge and reconnect. Please let us know if there is anything we can do to make your stay more comfortable. We're here to help.

Boom Gates are operated by number plate recognition. With the exception of family Villa's, there is a limit of one car per booking.

- 1 Reception
- 2 Amenity Blocks
- 3 Tom & Andy's Espresso open 6am - 1pm
- 4 Accessible Camp Kitchen
- 5 Camp Kitchen & BBQ
- 6 Walkway Access Points
- 7 Dump Points
- 8 Lagoon Pool & Water Slides
- 9 Tripcony Traders Restaurant & Bar
- 10 Evacuation Points
- 11 Jump Pad
- 12 Hibiscus Grass
- 13 Wombat Burrow Playground

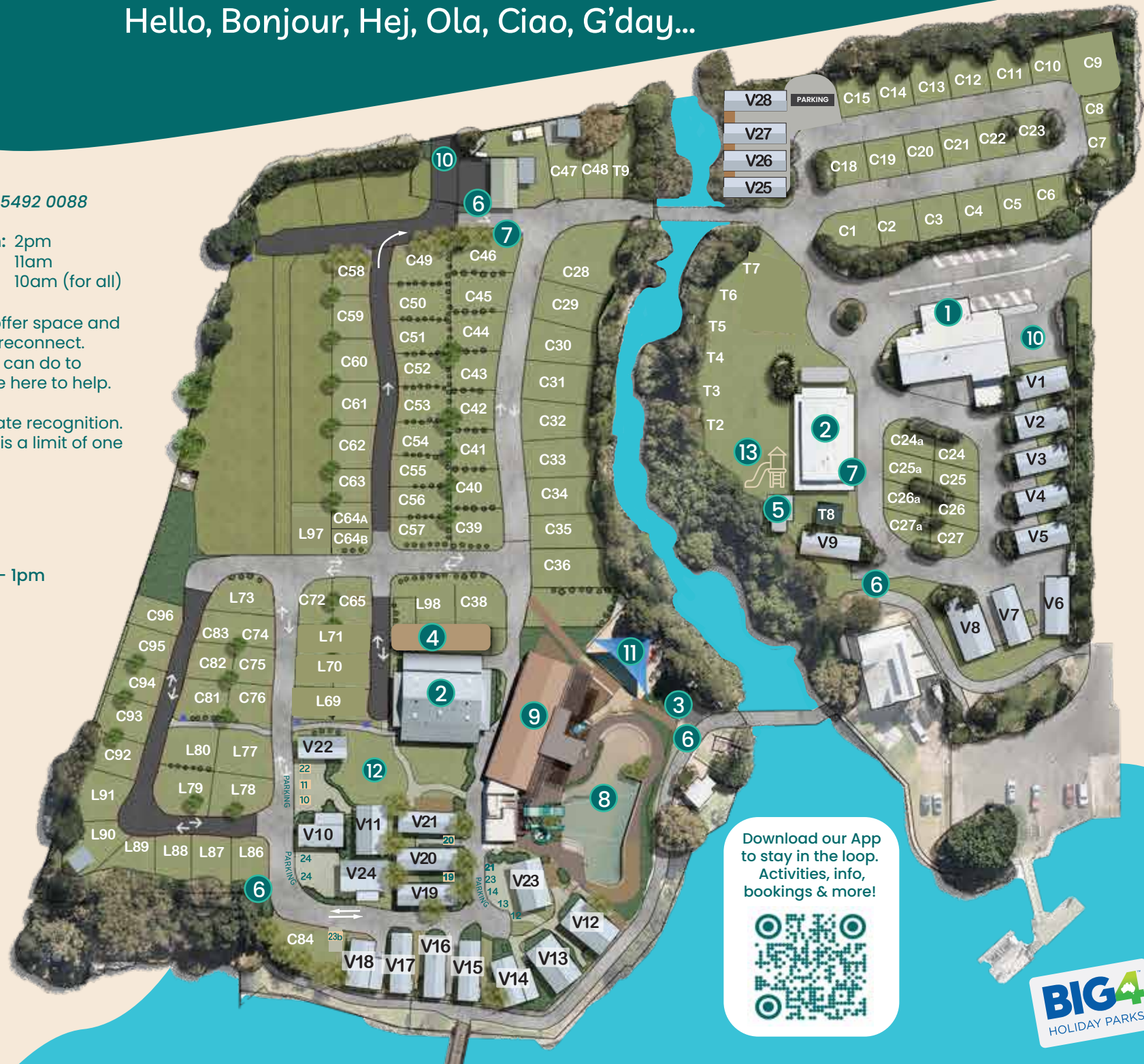
TAG US!

f @BIG4Caloundra



FREE WIFI

Network: BIG4 Public Wifi
Password: hibiscus2019



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Activities, info,
bookings & more!



BIG4
HOLIDAY PARKS



RULE #1

Start your day with coffee! Go and visit the team at Tom & Andy's for your morning pick-me-up.



Kids on Wheels

The kids (big and small) are welcome to use bikes, **non-electric** scooters and skateboards. We simply ask you wear a helmet, closed toe shoes, obey road rules and follow instructions. For everyone's safety, we ask that once the sun sets, all bikes, scooters etc are **locked up** for the night. Riding can recommence from 7:30am and don't forget we have direct access to the Coastal Pathway for longer rides. It goes as far as Noosa!



Accessibility

We have designed our facilities to be accessible by all. We have a water wheelchair available for those that require it for pool access and accessible camp cooking facilities.



Cars & Parking

We only have space for 1 car per site, especially during peak times. If more parking is required, please see us at reception and we can discuss your options. The park enforces a strict **5km/h** speed limit to ensure the safety of guests (especially the small ones).



Smoke & Vape Free Park

For the comfort and good health of all our guests, we are a non-smoking & non-vaping park which includes camp sites and our cabin decks. The only smoke we want to see is the smoke coming from your BBQs. If you need to smoke or vape, please exit the park grounds to do so.



No Fires

For safety reasons we cannot have individual open fires, braziers or flame creating heaters. Small kettle style BBQ's are allowed but please be careful when using them. Our communal camp fire is open daily from 4 - 7pm during the cooler months.



Water Hazards

Please note the location of the creek which runs through our property as it may pose a water hazard to small children and non-swimmers. The creek is clearly identified on our site map overleaf.



Quiet Time

OK Party animals, we want you to have a great time but please be considerate of your fellow campers. We ask you to keep noise down after 10pm and prior to 7:30am.



Laundry

Our laundries are open between 7am - 7pm. Washing machines and dryers offer phone (Tanga) and gold coin payment options, and washing powder is available to purchase.



Swimming Pool

Our heated lagoon pool and slides are open for guests and their friends. Pool hours are between 8am - sunset. Please be aware that the 'Hoff' is NOT on duty so parents / caregivers are solely responsible for the safety of kids and non-swimmers. The pool zone is a glass, smoke and vape-free zone. Non-toilet trained children must wear swim nappies for hygiene purposes.



Security

Please take care and keep your stuff (including bikes, alcohol, fishing gear etc) locked up when not in use (especially at night). While we have park security, we sadly have had light-fingered folks (jerks) wander through the park, taking advantage of guests in relaxed holiday mode.



Evacuation Plan

Please make yourself familiar with our evacuation points. In case of an emergency, please remain calm and follow instructions from our team. If you require emergency services, dial 000 first and then call park management on 0401 928 811. Our address is 44 Maloja Ave, Caloundra.



Water Slides

Our water slides are open daily from 9am - 5pm. Rules are displayed at the bottom and top of the slides; please ensure you read and follow them. For the enjoyment and safety of all, failure to do so will result in your immediate removal from the pool area. Slides are monitored by staff and CCTV. DO be sensible & considerate of others. DON'T be the village idiot.

1. One person sliding at a time (with the exception of kids on parents laps)
2. Seated position only (no kneeling or standing to slide)
3. Feet first (do not slide head first)
4. Wait for the splash zone to be clear of all people before sliding
5. Exit the splash zone immediately so others can have their turn
6. NO inflatables, boards or pool toys on the slides
7. Do not climb back up the slides
8. Parents are responsible for ensuring their kids are following these rules



Wombat Burrow Playground

Perfect for our 1-7 year-old explorers. Grown-ups, please supervise your minis, and kindly leave all play equipment in the area so the next tiny tornado can enjoy it too.